



## URGENT MEMORANDUM

Date: November 6, 2007

To: ADA&C and its Membership  
Canadian Dental Association (CDAnet™)

From: Joyce Sinclair, Sr. Vice President, Systems  
Quikcard Solutions Inc. / ADSC

**Re: Alberta Employment, Immigration and Industry (formerly Social Services)  
Electronic dental claims with Quikcard/ADSC**

Effective November 7, 2007, Quikcard and the Alberta Dental Service Corporation (ADSC) will begin accepting Electronic Dental Claims for the Alberta Employment, Immigration and Industry Program.

You may begin sending electronic transactions via ASYNC (modem) or Internet (ITRANS) to ADSC for the programs listed below as soon as your software vendor has incorporated the necessary changes to your office software (refer to the important notes section at the end).

- Income Support (IS)
- Assured Income for the Severely Handicapped (AISH)
- Adult Health Benefits (AHB)
- Child Services
- Child Health Benefit
- Learners

At present only claims, COB claims, Request for Outstanding Transactions for payment or for pre-authorization can be submitted.

Pre-authorization that requires Review Committee approval must be submitted manually. Review approval will not be granted electronically. Please refer to Schedules A, B, C, D, and E for the list of services that require approval by Review Committee.

Reversals **cannot** be submitted electronically at this time. All reversals and adjustments will be processed manually. If a reversal or adjustment is required for an

electronic submission, please fax or mail a paper claim form to the Quikcard office at the address listed below.

We wish to say thank you to those service providers who participated in the ITRANS Pilot project and ask that you make note of the phone and fax numbers below. (The fax number you were using during the pilot is no longer available.)

Quikcard Solutions Inc.  
#200 Quikcard Centre  
17010 – 103 Avenue  
Edmonton, AB T5S 1K7  
**Fax: 780-426-7581**  
Phone: 780-426-7526  
Toll Free: 1-800-232-1997

**Important Notes:**

- ADSC (for AB Social Services) new BIN # 000105
- The Group/Plan number will be “ADSC” for all submissions.
- All patient numbers are Numeric only. Please do not enter the ‘Z’ or ‘X’.
- The data used to generate client cards for the above programs is the same data that the Alberta Employment, Immigration and Industry sends to ADSC in the eligibility records. This is the data that is used to validate the information in the electronically submitted claims. Please insure that you enter in your software program, information exactly as presented on those cards. For example if the client card includes leading zeros – they must be included in the data fields. Please do not insert the “X or Z” which is indicated on some of the treatment service cards.
- The Plan Flag within your software should be left Blank.
- The timeframe for claim submissions is 2 weeks.
- For dental offices using ASYNC (modem), please refer to your software vendor as they will be required to add the “CSI ASYNC Network” and the Quikcard Solutions Inc. BIN# 000103 to your configuration file in addition to the new ADSC BIN#.
- For dental offices using the ITRANS Claim Service, please refer to your software vendor to obtain the latest ITRANS configuration file.

All technical and support questions should be referred directly to the ITRANS Help Desk at 1-866-788-1212 from 9:00 am to 5:00 pm EST Monday to Friday.

If you have any Payor related questions, please refer them to Ms. Joyce Sinclair at 1-780-702-3425 or 1-800-232-1997 ext. 3425, or email [jsinclair@quikcard.com](mailto:jsinclair@quikcard.com).